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Action Taken Report

2022-23

Feedback System

In order to enhance quality education and maintain the standard of education the institution designed its own feedback system in 2013-14 which has been improvised by the IQAC from time to time. Previously the feedback was taken manually but in order to get crystal-clear feedback IQAC has developed an online feedback system with the help of a feedback committee. The new feedback system devised was in Google Forms which were floated in respective groups to get:

1. The responses of students on infrastructure and facilities provided by the institution.
2. Students' Feedback on teachers' performance.
3. Parents' Feedback.
4. Teachers' Feedback.
5. Alumni Feedback.
6. Feedback from the Non-Teaching Staff.
7. Feedback from the Research Scholars.

This practice has provided an opportunity for the stakeholders for expressing their opinions that are valuable for future planning and development.

Action Plan:

The total score of Teachers on five-point scale was as follows:

S.No.	Feedback	Excellent	Very Good	Good	Less than Good	Not so Good
1	Students' Feedback on Teachers	44.02307	25.86262	17.03878	8.129473	4.946053

The scores of the analysis were circulated among the teaching staff so that they may improve themselves and enhance their abilities.

Total score of feedback regarding the Infrastructure was as follows:

S.No	Feedback	Excellent	Very Good	Good	Less than Good	Not so Good
2	Students' Feedback on Infrastructure	14.57836	17.47492	26.04515	27.34114	14.56044

Feedback analysis regarding infrastructure has been communicated to the Land and Building Committee. The proposal for the construction of a canteen with good amenities, smart classrooms and Renovation of some portions of the institution has been sent to them.


The total score of feedback regarding library facilities was as follows:

S.No.	Feedback	Excellent	Very Good	Good	Less than Good	Not so Good
3	Students' Feedback on Library	10.90839	11.87888	29.34783	22.94255	24.92236

The feedback on Library indicated some lacunas which were communicated to the Librarian with the following suggestions:

- To subscribe to the Journals mentioned in UGC CARE List.
- To Purchase Standard Text Books/Reference Books.
- To purchase books in English medium.
- To purchase books for competitive examination.
- To think of the expansion of larger reading space for students and research scholars.
- To accelerate the work of Library automation.
- Provision of photocopying of books in the library.


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